



MEMBER PRIVACY DISCLOSURE

We at McKesson & Healthcare Providers Federal Credit Union value the privacy of our members. You have chosen to do business with us and we recognize our responsibility to keep the information you provide to us secure and confidential. We believe that all personal financial information specific to you that you provide McKesson & Healthcare Providers Federal Credit Union through any channel constitutes personal information. Protecting your privacy, along with your financial assets is our top priority. McKesson & Healthcare Providers Federal Credit Union is committed to servicing all the financial needs of its' members. As a service to you, our member, we may share information with select third parties that can offer valuable products and services that may interest you. When we share information with select third parties that can offer valuable products services that may interest you. When we share information with other parties for marketing purposes, you can expect them to treat it with the same strict standards as your Credit Union.

This privacy policy explains how we protect the privacy of your personal information and when we release information about you under certain situations, such as to maintain your account, or other circumstances as required or permitted by law.

INFORMATION WE COLLECT AND DISCLOSE TO OTHERS

In the course of doing business, we collect and use various types of information, such as information available from public records and credit reports, as well as information you provide to us. We may also access information about you, such as credit reports, when considering a request from you for additional services or when exercising our rights under the law or any agreement with you. In addition, we collect information about you from the following sources:

- Information we receive from you on applications and other forms you submit to us, such as your name, address and social security number.
- Information about transactions with us, our affiliates, or other such as account balances and payment history.
- Information we receive from credit reporting agencies, such as credit worthiness and credit history.

We may also disclose all the information that we collect as described above. We do not disclose any non-public personal information about our members and our former members to anyone, except as permitted by law.

SHARING INFORMATION WITH THIRD PARTIES

We may disclose non-public personal information about you to financial service providers such as insurance agents. We may also disclose non-public personal information about you to non-affiliates third party processors as necessary to complete transactions, maintain accounts and records, and as permitted by law.

We may disclose all the information we collect as described above, to companies that perform marketing services on our behalf or to other financial institutions with whom we have joint marketing agreements. We may also disclose information about you under other circumstances, as permitted or required by law.

CONFIDENTIALLY AND SECURITY OF INFORMATION

Keeping our financial information secure is an important responsibility that is taken seriously at McKesson & Healthcare Providers Federal Credit Union. We value your trust and handle your information with care. We restrict access to non-public personal information about you to those employees who need to know that information to provide products or services to you. Our policies and procedures emphasize the importance of keeping our members' information confidential. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your non-public personal information.

ACCURACY OF INFORMATION

We make every effort to ensure that our records contain accurate, current and complete information. If you find that your account information is inaccurate, please call us at **(925) 524-5000** or write to us at **1785 Arnold Drive, Martinez CA 94553-4110**. We will promptly investigate and make any necessary changes to update our records.

TERMINATION OF MEMBERSHIP

If you decide to terminate your membership with McKesson & Healthcare Providers Federal Credit Union, we will not share information we have collected about you, except as may be permitted or required by law.

BIOMETRIC INFORMATION PRIVACY POLICY AND CONSENT

Scope and Overview

This policy outlines how McKesson & Healthcare Providers Federal Credit Union, its vendors, and/or the licensor of the McKesson & Healthcare Providers Federal Credit Union's consumer verification software processes biometric data collected from you for identity verification and fraud prevention purposes.

Biometric Data Defined

As used in this policy, biometric data includes "biometric identifiers" and "biometric information". "Biometric identifier" means a retina or iris scan, fingerprint, voiceprint, or scan of hand or face geometry. As the term is used in this policy, the selfie photograph you upload to the software for use in the biometric algorithm is considered a "biometric identifier." "Biometric information" means any information, regardless of how it is captured, converted, stored, or shared, based on an individual's biometric identifier used to identify an individual.

Disclosure and Authorization Policy

To the extent that McKesson & Healthcare Providers Federal Credit Union, its vendors, and/or the licensor of the McKesson & Healthcare Providers Federal Credit Union's consumer verification software collect, capture, or otherwise obtain biometric data relating to a consumer, McKesson & Healthcare Providers Federal Credit Union must first:

Inform each consumer that McKesson & Healthcare Providers Federal Credit Union, its vendors, and/or the licensor of the McKesson & Healthcare Providers Federal Credit Union's consumer verification software are collecting, capturing, or otherwise obtaining the employee's biometric data, and that the McKesson & Healthcare Providers Federal Credit Union is providing such biometric data to its vendors and the licensor of the McKesson & Healthcare Providers Federal Credit Union's consumer verification software;

Inform the consumer of the specific purpose and length of time for which the consumer's biometric data is being collected, stored, and used; and

Receive consent by the consumer authorizing McKesson & Healthcare Providers Federal Credit Union, its vendors, and/or McKesson & Healthcare Providers Federal Credit Union's consumer verification software to collect, store, and use the consumer's biometric data for the specific purposes disclosed by the McKesson & Healthcare Providers Federal Credit Union, and for McKesson & Healthcare Providers Federal Credit Union to provide such biometric data to its vendors and the licensor of the McKesson & Healthcare Providers Federal Credit Union's consumer verification software.

McKesson & Healthcare Providers Federal Credit Union, its vendors, and/or the licensor of the McKesson & Healthcare Providers Federal Credit Union's consumer verification software will not sell, lease, trade, or otherwise profit from employees' biometric data; provided, however, that the McKesson & Healthcare Providers Federal Credit Union's vendors and the licensor of the McKesson & Healthcare Providers Federal Credit Union's consumer verification software may be paid for products or services used by McKesson & Healthcare Providers Federal Credit Union that utilize such biometric data.

This policy is intended to comply with all federal, state, and local laws.

Purpose for the Collection of Biometric Data

McKesson & Healthcare Providers Federal Credit Union, its vendors, and/or the licensor of McKesson & Healthcare Providers Federal Credit Union's consumer verification software collect, store, and use biometric data solely for identity verification and fraud prevention purposes.

Disclosure

McKesson & Healthcare Providers Federal Credit Union will not disclose or disseminate any biometric data to anyone other than its vendors and the licensor of the McKesson & Healthcare Providers Federal Credit Union's consumer verification software providing products and services using biometric data without/unless:

First obtaining consumer consent to such disclosure or dissemination;

The disclosed data completes a financial transaction requested or authorized by the consumer;

Disclosure is required by law or ordinance; or

Disclosure is required pursuant to a valid warrant or subpoena issued by a court of competent jurisdiction.

Security

McKesson & Healthcare Providers Federal Credit Union shall use a commercially reasonable standard of care to store, transmit and protect from disclosure any biometric data collected. Such storage, transmission, and protection from disclosure shall be performed in a manner that is the same as or more protective than the manner in which McKesson & Healthcare Providers Federal Credit Union stores, transmits and protects from disclosure other confidential and sensitive information, including personal information that can be used to uniquely identify an individual or an individual's account or property, such as genetic markers, genetic testing information, account numbers, PINs, driver's license numbers and social security numbers.

Retention

McKesson & Healthcare Providers Federal Credit Union shall retain consumer biometric data only until, and shall request that its vendors and the licensor of McKesson & Healthcare Providers Federal Credit Union's consumer verification software permanently destroy such data when, the first of the following occurs:

The initial purpose for collecting or obtaining such biometric data has been satisfied, such as verification of consumer identity;

Request of consumer to destroy the biometric data; or

Within 30 days of consumer's provisioning of biometric data.

Contact Information

If you have any questions about our use, storage, or security of your biometric data you can contact us at: support@como-cu.com.

BIOMETRIC INFORMATION CONSUMER CONSENT

As outlined in the "Biometric Information Privacy Policy", I understand and consent to the collection, use, retention, storage, and/or disclosure or re-disclosure of data or images from biometric verification technology by McKesson & Healthcare Providers Federal Credit Union, its vendors, and/or the licensor of the McKesson & Healthcare Providers Federal Credit Union's consumer verification software. I acknowledge that I have been given a copy of the Policy, or that the Policy has been made accessible to me, and I have had an opportunity to review it and request any additional information concerning the McKesson & Healthcare Providers Federal Credit Union's procedures and safeguards for collecting, maintaining, using, disclosing, sharing, storing, and/or destroying this data.